WHIS-LYNGE / ROLLING HILLS WATER AND SANITARY SEWER REHABILITATION AND PAVEMENT REPLACMENT FAQ's

- ***When and where is the public meeting?***

  Wednesday, August 21, 2013, 6:30 pm at Allen City Hall, 305 Century Parkway, Allen, 75013.

- ***What residences will be affected?***

  Residents living on the following streets will be affected by these construction activities: Whisenant Drive, Hefner Drive, Bush Drive, Bush Circle, Lynge Drive, Nob Hill Place, Wildwood Place, Glenwick Place, and Exchange Place.

- ***Where do I go if I have an issue that needs resolving?***

  The City of Allen will have available a Construction Inspector throughout the project. Residents are encouraged to call the inspector or the City of Allen Project Manager with concerns and not speak with the contractor or workers directly. Our information is below:

  City of Allen Construction Inspector:
  Rodney Wolfe
  (214) 455-8528
  email: rwolfe@cityofallen.org

  City of Allen Project Manager:
  Tim Porter
  (214) 509-4581
  email: tporter@cityofallen.org

- ***Will I ever be denied access to my home?***

  The City of Allen has instructed the contractor to maintain driveway or sidewalk access to all homes at all times throughout construction. Street or alley closures may be necessary for short periods of time to facilitate construction. In no case will both the street and alley serving a residence be closed at the same time.

- ***Who is the contractor and does he/she do good work?***

  The contractor for this project is SYB Construction Company, Inc. The City of Allen selects a contractor by not only cost but, based on the ability to perform the work, their reputation and their previous work experience.

- ***Will the construction cause damage to my property or cost me anything?***

  The construction of this project will involve disturbing some grass in each front yard as well as the placement of cleanout stacks at or near the property line. As drought conditions allow, grass will be replaced with a like kind that is as-good or better than what currently exists. The contractor is required to fix or replace anything disturbed on a residence's property.

- ***Will US Mail service or school bus service be affected?***

  The City of Allen is in close contact with both the Post Office and Allen ISD to make sure that these services are affected as little as possible. In some instances, temporary mailboxes may be used but, USPS service will not be disrupted.