

IMPORTANT INFORMATION



ATTENTION WATER CUSTOMERS!

Water Conservation Plan



The City of Allen has passed a new water conservation ordinance on August 12, 2008 and the following measures are in effect beginning September 1, 2008:

- There are time of day restrictions prohibiting lawn and landscape irrigation watering from 10 AM to 6 PM beginning April 1 and ending October 31 of each year.
- Customers are prohibited from directing water on to impervious surfaces. (Wind driven water drift will be taken into consideration.)
- Customers are prohibited from outdoor watering during precipitation or freeze events.
- The new ordinance recommends lawn and landscape irrigation be limited to twice per week.
- Customers are prohibited from using treated water to fill or refill residential, amenity, and any other natural or manmade ponds. A pond is considered to be a still body of water with a surface area of 500 square feet or more.
- Rain and freeze sensors and/or ET or Smart controllers are now required on all new irrigation systems. Rain and freeze sensors and/or ET or Smart controllers must be maintained to function properly.
- The City recommends that all existing irrigation systems be retrofitted with rain and freeze sensors and/or ET or Smart controllers capable of multiple programming. Rain and freeze sensors and/or ET or Smart controllers must be maintained to function properly. This provision does not imply that anyone who has special irrigation controllers are exempt from enforcement of rules concerning over-watering, watering during rain, or watering during freezing weather.
- Customers are prohibited from using poorly maintained irrigation systems that waste water.
- “At home” car washing can be done only when using a hose with a shut-off nozzle.
- All customers are now prohibited from planting/watering cool season grasses (such as rye grass or other similar grasses) that intensify cool season water requirements. The only exception to this are granted for golf courses and public athletic fields and/or recreational practice/playing fields and for locations using on-site well water or properly permitted on-site creek withdrawals. The trucking or transporting of water from off-site for landscape irrigation purposes is prohibited.
- The City now requires the playing surface on all new public athletic fields be irrigated by a separate programmable irrigation zone from surrounding areas.
- Water will only be served in all restaurants and food service establishments upon customer request.
- Positive shut-off nozzles must be used in all restaurant and food service establishment kitchens to prevent wash and rinse water running continuously.

The complete plan as well as information on the Water Conservation H₂Ome Improvement Rebate Program is available on our website: www.cityofallen.org or call Community Services: 214-509-4500.

