

Plumbing Inspection Codes

- 100 Plumbing Rough
- 110 Plumbing Top Out
- 120 Water Line
- 130 Sewer Line
- 140 Water Heater
- 160 Gas Install/Repair/Test/Release
- 170 Gas Meter New Service Release
- 180 Grease Trap Interceptor
- 190 Well Water
- 199 Plumbing Final

Electrical Inspection Codes

- 200 Temporary Pole
- 210 Electrical Underground
- 220 Electrical Rough
- 230 Electrical Wall
- 240 Electrical Ceiling
- 250 Electrical Meter Release – Commercial
- 260 Electrical Meter Release – Residential
- 270 Emergency Release
- 280 Solar Tie In
- 299 Electrical Final

Mechanical Inspection Codes

- 300 Duct Rough
- 310 Grease Duct Fire Wrap
- 320 Grease Hood Duct
- 330 Vent-A-Hood
- 340 Refrigeration
- 399 HVAC/Mechanical Final

Building Inspection Codes

- 400 Piers
- 410 Foundation
- 420 Flatwork
- 430 Leave Out
- 440 Residential Framing
- 450 Residential Fire Rated Wall
- 460 Furr Down
- 465 Lathe
- 470 Sheathing
- 475 Shear Wall
- 480 Brick Tie
- 490 Retaining Wall
- 495 Model Home
- 499 SFD Final
- 2900 Fire Underground
- 2910 Insulation Fire/Pre-Sheetrock

Swimming Pool Inspection Codes

- 500 Belly Steel and Bond
- 525 P-Trap
- 160 Gas Install/Repair/Test/Release
- 550 Pool Deck and Bond
- 599 Swimming Pool Final

Sign Inspection Codes

- 600 Sign Foundation
- 610 Sign Piers/Footing
- 620 Sign Electrical
- 650 Sign Final

Irrigation Inspection Codes

- 695 Residential Irrigation Final
- 699 Commercial Irrigation Final

Commercial Inspection Codes

- 700 Tenant Separation Walls
- 720 Tilt/Concrete Wall
- 730 Commercial Fire Rated Wall
- 740 Roof Drain
- 750 Above Ceiling
- 760 Commercial Framing
- 770 Subdivision Wall
- 780 Screening Wall Footer/Mow Strip

Final Inspection Codes

- 900 Final
- 910 Accessory Building Final
- 915 Demo Final
- 920 Storm Shelter Final
- 925 Window Final
- 930 Solar Final
- 935 Fence Final
- 940 Roof Final
- 945 Street Light Final
- 950 Screening Wall Final
- 960 Trash Enclosure Final
- 965 Parks/Landscape Final
- 970 Engineering Final
- 975 Health Final
- 990 Commercial Final
- 999 Certificate of Occupancy Final
- 2990 Fire Final



IVR Line
(844) 381-8759
Available 24/7

**INSPECTION
VOICE
RESPONSE
SYSTEM**

Check Permit Status

**Inspection Services
and Status**

WELCOME

To the City of Allen Inspection Request System

It is available 24 hours/day and 7 days/week.
You can reach the system by calling:

(844) 381-8759

SYSTEM FEATURES

The interactive voice response (IVR) system includes the following features:

- Check Permit Status
- Check Inspection Status
- Request a New Inspection
- Cancel a Requested Pending Inspection
- Change the Date for a Requested Pending Inspection

SYSTEM REQUIREMENTS

Before calling the IVR System, be sure to have the following on hand:

- Touch-tone telephone
- 6-digit **PIN number** on your issued permit
- **Permit number** on your issued permit
- **Site address**
- Appropriate **inspection code** (refer to your permit for appropriate inspection codes or complete list of inspection codes on the reverse of this brochure)

CALLING IVR & PERMIT SELECTION

1. To continue in English, select (1) otherwise, select (2) for Spanish
2. Enter the 6-digit **PIN number** for your permit (refer to permit 2nd page)
3. Verify the **permit number** and **site address** (refer to permit 1st page)

MENU OPTIONS

When finished with any option, you may hang up or to choose one of the following:

- Perform another action on permit - (1)
- Switch to a different permit - (2)

TO CHECK PERMIT STATUS - (1)

- Obtain the current status of your permit

TO CHECK INSPECTION STATUS - (2)

- Obtain the current status of the most recent inspections for your permit

TO REQUEST A NEW INSPECTION - (3)

1. Enter the **inspection code**
2. Select an inspection date

☞ *The cutoff time to request an inspection for the next business day is 4:00 pm - inspections are scheduled on business days between 8:00 am and 4:00 pm*
3. Enter a callback number for any questions for the inspector
4. To leave an optional message for the inspector select (1) OR select (2) to complete the inspection request

Do not hang up until the inspection request number is issued by the system

*** Please write down the assigned inspection number for reference**

TO CANCEL A REQUESTED PENDING INSPECTION - (4)

1. Enter the **inspection code**
2. Confirm the inspection type and date before proceeding with cancellation
3. Cancellations must be called in by 8:30 am on the day of the inspection

TO CHANGE THE DATE FOR A REQUESTED PENDING INSPECTION - (5)

1. Enter the **inspection code**
2. Select a new inspection date
3. Confirm the inspection type and new date before proceeding with change request

TO SWITCH TO A DIFFERENT PERMIT - (6)

1. Enter **PIN number** for different permit
2. Verify **permit number** and **site address**
3. Return to menu options



**For further assistance,
please contact:**

**Community Development
Building & Code**

(214) 509-4130

8:00 am – 5:00 pm

Monday – Friday